

21ST CENTURY LEADERSHIP: INSPIRING EXCELLENCE AND ENGAGEMENT

Course number : 112

Overview

The challenges of a contemporary workplace present unique growth opportunities for leaders in the 21st century. In this training course, you learn to manage the sea change revolutionizing business today, consider the impact of swift and evolving technologies, and understand the needs of a culturally diverse and multi-generational workforce in an uncertain business environment.

What you'll learn

- Develop 21st Century leadership to achieve outstanding results
- Enhance trust, communicate honestly, and establish a positive climate
- Champion change in the contemporary workplace
- Navigate multi-generational and diverse teams
- Build bridges of understanding in chaotic environments

Who should attend

Pre-requis

Experience demonstrating personal leadership at the level of:

- Management Skills, or
- Management Skills for an IT Environment

Outline

Introduction

- Identifying key 21st Century leadership challenges
- The focus of great leadership

Assessing Your Readiness for 21st Century Leadership

Choosing a new identity

- Revisiting your personal leadership identity
- Challenging your assumptions and perceptions

Reaching your maximum potential

- Evaluating your scope for growth
- Raising the bar for yourself and others

Creating Engagement in the Contemporary Workplace

Creating a positive team dynamic

- Being transparent, open and honest
- Expanding your thinking from your head to your heart
- Moving decision making nearer the action
- Sharing power through a distributed leadership model

Building high employee engagement

- Identifying and utilizing drivers for engagement
- Leading rather than managing behaviors
- Overcoming barriers to commitment
- Instilling excellence through learning, sharing and growing

Creating a Climate of Trust in the Digital Age

Breaking through technology filters

- Recognizing the limitations of digital communications
- Creating a higher level of openness to counter digital limits
- Re-establishing human-to-human connectivity
- Prioritizing relationship building and collaboration

Restoring trust in a low-trust climate

- Countering the damaging effects of technology
- Proactively leading through trust

[Championing Change in a VUCA \(Volatile/Uncertain/Complex/Ambiguous\) World](#)

Pushing beyond the comfort zone of outdated leadership models

- Moving your organization into uncharted territory
- Inviting diverse perspectives to create commitment to change

Broadening options for leading change and supporting people

- Making judgment calls that move beyond data and leveraging intuition
- Managing the tension that dilemmas create

[Navigating Multi-Generational and Diverse Teams](#)

Leveraging diversity to foster growth, strength and innovation

- Developing a global mindset to bridge cultural differences
- Building successful relationships across differences in style, culture and generation
- Structuring team interactions

Embracing multi-disciplinary teams

- Exposing biases, assumptions and blind spots
- Creating purposeful teams
- Nurturing a diverse and inclusive workplace

[Building Bridges to the New VUCA \(Vision/Understanding/Clarity/Agility\)](#)

Responding to VUCA through adaptive leadership

- Communicating clearly with specific intent
- Gaining fresh perspectives and staying flexible
- Seeking the right solutions through the right questions

Applying a new mindset to lead in turbulent times

- Practicing mindfulness for calmness and clarity
- Demonstrating social intelligence
- Learning from chaos, setbacks and successes

[Powering Up for 21st Century leadership](#)

Assessing your new leadership competence

- Identifying what you've learned and still need to learn
- Crafting your leadership development blueprint

Mapping your leadership journey

- Balancing between producing and leading
- Creating a legacy of excellence

Schedule

Location Dates Status

Tuition

IN CLASSROOM OR ONLINE PRIVATE TEAM TRAINING

STANDARD \$3000

[Contact Us »](#)

GOVERNMENT \$3000

FAQ

Certification